

## **Good Meetings for Great Results!**

Choice Neighborhoods Planning Grantee Workshop April 15, 2015

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## Introduction & Icebreaker

## Please share:

- 1. Your Name, Affiliation and Role
- One thing that really <u>Works</u> to make meetings great!
- 3. One thing that's really **Broken** and makes meetings terrible!

## Potrero Hill PARADISE Plan Video Clip



## Potrero Hill PARADISE Plan Process

## Choice Neighborhood Planning Grant PARADISE Plan

Developing the Plan in Five Phases

#### PHASE I. PROJECT STARTUP

## Establish Advisory Committee.

Potrero Hill residents and community stakeholders guide the development of the Human Capital Master Plan.

[Oct 2012-Feb 2013]

#### PHASE II. COMMUNITY NEEDS ASSESSMENT

### Assess the needs of the community.

Potrero Terrace and Annex residents, and surrounding community members, are asked to participate in a household survey and focus groups to analyze their needs.

[Feb-May 2013]

#### PHASE III. NEEDS ASSESSMENT FEEDBACK

#### Potrero Hill Community Gathering to share survey findings.

Potrero Hill residents convene to hear survey results and to propose elements of the plan.

[June-Aug 2013]

#### PHASE IV. DRAFT MASTER PLAN

#### Develop a draft of the Human Capital Master Plan and build capacity.

Draft the Master Plan, a Logic Model, and Theory of Change and build evaluation and technology capacity.

[Aug 2013-May 2014]

## PHASE V. FINAL MASTER PLAN

#### Finalize the Human Capital Master Plan.

Gain broad input, test coordination, create sustainability plan, and present and celebrate the journey to develop the Master Plan.

[April-July 2014]





## Meeting Tips, Techniques & Ingredients

- The self you bring to the work Page 1
- A good facilitator Page 4
- Interventions Pages 7-9
- Group Development Stages page 22
- Meeting Check-List Page 31



## Sample of Types of Meetings to Expect

- Site Visit with HUD
- 2. Big Community Meeting to get Input on the Community Plan
- 3. Monthly Meeting with Current Partners
- 4. Monthly Meeting with Resident Advisors
- 5. Relocation Policies/Procedures Meeting
- 6. Meeting to Deal with a Community Issue



# A Real Community Engagement Example

## **PARADISE Plan Revealed – Key Values**

- Every detail matters
- Secure trained, professional facilitators
- Provide Spanish translation services
- Use small groups as a tool
- Expect children and engage them too
- Listen well and record what is said
- Understand the content of the area
- Don't discount opinions or react to attitudes
- Reconvene to celebrate



## Meeting Do's & Don'ts

- Do Start and End on Time
- <u>Don't</u> Assume residents have nothing to do
- Do Actively listen as a practice
- <u>Don't</u> Rely too heavily on technology
- Do Involve residents in planning and advising
- <u>Don't</u> Only call residents when HUD is coming
- Do Pay attention to the energy in the room

## REBUILD POTRERO TRANSFORMATION PLAN

& HOPE SF Initiative



#### REBUILD POTRERO: THEORY OF CHANGE

#### **CURRENT CONDITIONS**

#### INPUTS

#### INVESTMENT AREAS

#### STRATEGIES

PEOPLE Early Childhood Education

#### K-12 Education Economic Security

OPE SF Staff HOPE SF Strategies &

Health & Wellness

#### NEIGHBORHOOD • Public Safety HOUSING

 Transportation Access

#### Green & Open Spaces

- Quality Services & Amenities

-Mixed Income Model - Sustaina bility

- Design Excellence - Quality Management

HOUSING

needs of a range of Income levels

There is quality

mixed-income housing that is well managed & meets th

#### OUTCOMES

Foundation & support for effective delivery of programs Creation of conditions for long-term community & individual change

#### LONG-TERM OUTCOMES

#### PEOPLE

Residents are stable, healthy & prepared for Itielong success

Residents live in a healthy, sustainable, & well-designed community that neets their needs.

South Potrero is a safe & healthy neighborhood where families can Improve their quality of life & reach their full potential

20 Rebuild Potrero Transformation Plan



## Group Discussion & Wrap Up

Thank you For your

Time, Attention & Participation!!

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